

To
Superintending Engineers,
RWS & S Department.

File.No: 88(5)/SAM/COO(S)/GEN/2017, dt:13.04.2018

Sir,

Sub: SAC – SBM(G) – ODF Grievances by 1100 through IVRS – Redressal & Compliance Report – Requested – Reg.

Ref: Meeting held with RTG technical team by the Managing Director ,
SAC, Dt: 28th March 2018.

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Attention is invited to the subject and reference cited.

Vide reference cited , a meeting was held with RTG technical team and discussed on the type of grievances addressed by the beneficiaries through IVRS conducted by "Mee Seva". The district wise ODF grievances received by RTG and the list of grievances details are herewith enclosed.

The District wise grievances details are as follows:

S.No	District	No. of grievance received
1	ANANTHAPUR	533
2	CHITTOR	334
3	EAST GODAVARI	292
4	GUNTUR	343
5	KRISHNA	153
6	KURNOOL	501
7	PRAKASHAM	327
8	SPSR NELLORE	157
9	SRIKAKULAM	180
10	VIZIANAGARAM	139
11	VISHAKAPATNAM	321
12	WEST GODAVARI	179
13	YSR KADAPA	206
TOTAL		3665

Therefore, it is requested to take necessary action in redressing the grievances by enquiring through mobile numbers provided in the list and submit the compliance report to this office, within a week time. (Please refer your official mails for District wise grievances list as the file size is more than 30 MB which could not be uploaded in SAC website)

Yours faithfully,
D MURALIDHAR REDDY, IAS

MANAGING DIRECTOR

Encl: District wise List enclosed

Copy submitted to Secretary, PR & RD Department for information.
Copy to all the District Collectors for information.

Signature Not Verified

Digitally signed by D
Muralidhar Reddy
Date: 2018.04.13 15:45:09 IST
Reason: Approved

